

East Van Music Lab – Camp Policies

1. Group Participation Expectations

Students are expected to participate respectfully, stay focused during group work, and follow instructions. All efforts are made to include students of various skill levels, but cooperation and willingness to engage are essential for group success.

2. Instruments & Preparedness

Students should arrive with their assigned or discussed instruments, ready to contribute to group work. If a student is unsure what to bring, they can check in ahead of time so we can plan accordingly. This helps ensure a smooth, focused environment for everyone.

3. Disruptive Behavior

If a student consistently disengages or disrupts the group dynamic, the instructor reserves the right to pause their participation. This decision will be communicated to the family, and a plan may be discussed depending on the situation. No refunds will be issued for days already attended.

4. Code of Conduct

All students are expected to:

- Treat peers and instructors with respect and kindness
- Listen and take turns in group discussions and performances
- Use equipment and instruments responsibly
- Speak up if they feel uncomfortable or need help
Bullying, teasing, or exclusion will not be tolerated and may result in removal from the program.

5. Communication & Problem Solving

While some situations require immediate decisions to support the group, our aim is always to communicate clearly with families and work together whenever possible.

6. Refund Policy

Full refunds (minus a small admin fee if applicable) are available up to 7 days before the camp start date. After that, partial refunds may be considered only in cases of medical or family emergencies. No refunds will be given once a camp is underway, except at the instructor's discretion.

7. Studio Environment

Please note that these are working music sessions, not general day camps. The focus is on creative collaboration, skill-building, and ensemble playing. Students should come ready to work, learn, and have fun with focus.

8. Safety & Supervision

Students will be supervised during all scheduled camp hours. Parents or guardians are responsible for timely drop-off and pick-up. In the event of illness or injury, we will contact the parent or emergency contact immediately. Please notify us of any medical concerns or allergies in advance.

9. Illness Policy

If your child is sick or showing symptoms of illness, please keep them home. This helps protect the health of everyone in the program. If a student becomes ill during camp hours, we will contact the parent or guardian to arrange for pickup. Missed days due to illness are not eligible for refund unless discussed in advance.

10. Media Consent

Photos and video may be taken during the camp for educational or promotional purposes (e.g. band photos, recap videos, website or social media use). Families will be asked to opt in or out of media consent during registration.

11. Technology & Device Use

Phones and personal devices should be silenced and kept away during sessions unless explicitly part of the lesson. Students may use devices during breaks, but we ask that they not become a distraction to others.